United States Postal Service®

INDUSTRY ALERT

April 13, 2021

Scheduled Commercial Systems' Maintenance Activities – *Delayed Receipt of Data**

On Thursday, ***April 15***, 2021, **from 8:30 AM CT – 3:30 PM CT**, the United States Postal Service will perform critical maintenance activities which impact Package Platform and the Enterprise Payment System (EPS) resulting in delayed receipt* of the following datasets:

- ***USPS Returns*** service data feeds
  - Pricing Notification
  - Final Notification
- Postage Payment for ***USPS Returns*** service via EPS
- EPS data feeds

[***NOTE:** **Delayed Receipt of Data** - *Data feeds will be received **later than the normal window** of time.*]

At the present time, based on recent forecasted volume assessments, it is anticipated data will be current no later than the end of the day on the same day -- Thursday, ***April 15*****,** 2021.

However, post-maintenance activities include
(1) monitoring data processing progress and
(2) providing periodic status assessment updates.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

We apologize for any inconvenience.

REMINDER: There is **no impact to delivery of packages**.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

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